

# NEWS ALERT

## Cortec® Corporation Receives High Scores From Its Customers!

June 4, 2007

Cortec® Corporation sets high standards for itself and for customers satisfaction which determines Cortec's success. Our objectives are to provide quality products that are effective in their intended applications and supporting service that fully meets the expectations and needs of our customers.

Cortec® sent out 900 customer satisfaction surveys to find out how our customers really feel about Cortec®. We were very pleased to find out the high percentage of people that not only participated in the survey, but the high amount of "Very Satisfied" customers we have. Every comment was welcomed and will help us to make further experiences with our customers the best they can be.

Cortec® asked "How might we improve your experience with Cortec® Corporation?", customer comments were:

- "You can't...Ya'll are perfect...I have never had a problem getting a price or an answer from the "Customer Pro's".
- "I have worked with many suppliers over the years and I find that all the Cortec® people are excellent. They always know who you are and have a good word. Calls are returned on time, quotes are accurate and ship dates are met. The product quality is superior and is one of the best nitch businesses I know. I am proud to be associated with Cortec®."
- "Keep doing what you're doing."
- "Customer Service helps me out 100% every time."
- "Exceptional service, high marks for Customer Service and the Sample Department."
- "Quality control from Customer Service to Delivery are done with the utmost care and concern for their customers."

Cortec® would like to thank everyone that participated in the survey. Your participation and comments assures that we will continue to work towards putting our customer's needs and expectations first - every time.

Cortec® Corporation is a pioneer of environmentally friendly, corrosion protection Vapor phase Corrosion Inhibitors (VpCI™) & Migratory Corrosion Inhibitors (MCI®) technologies for the Packaging, Metalworking, Construction, Electronics, Water Treatment, Oil & Gas and other industries. Headquartered in St. Paul, Minnesota, Cortec® manufactures over 400 products distributed worldwide. ISO 9001 & ISO 14001:2004 Certified.

